



Indiana Farmers  
Insurance



# Bump In The Road?

*We got you.*

## 1 First things first:

- Immediately report to the proper authorities
- Request medical attention if needed
- Cooperate with police, but don't discuss the accident with anyone else
- Exchange contact info with everyone, including witnesses
- Keep a copy of the police report

## When exchanging info, it can be helpful to:

### Snap a pic of:

- ☐ Drivers licenses
- ☐ Insurance cards
- ☐ License plates
- ☐ Damage to vehicles

### Confirm you have accurate:

- ☐ Phone Numbers
- ☐ Addresses



In some areas, police may restrict contact between parties.

## 2 Next, loop us in & file your claim. Choose from the following:



File your claim online 

☐ **File through your agent.** It's good to notify your agent when you have a claim.


☐ Call our claims line at **1-800-477-1660**

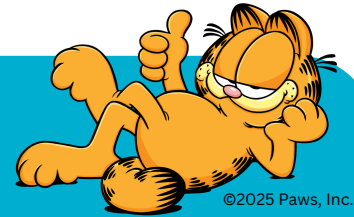
## 3 We'll call you back shortly

A Claims Representative should give you a call by the next business day. Your Representative is your guide throughout your claim and will...

- Ask for more details
- Explain your coverage and deductible
- Guide you through our estimate process. You may qualify for a quick Virtual Appraisal, so please wait before getting your own estimate
- Let you know what you can do to help keep the process moving
- Give you their contact information so you can easily contact them

### Pro Tips

- Take steps to safely secure your vehicle
- If you don't have a repair shop in mind, visit  [carwise.com](https://www.carwise.com) to explore repair shops near you
- Schedule your vehicle repair for a Monday to help you make the best use of your rental car



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If you have a loan on your car, we are required to include either the bank or the body shop on the check.

## 4 What happens next

Shortly after receiving an estimate and photos, your Representative will contact you to explain what's been approved and what happens next.

## 5 It's time to get you back on the road

- We will talk you through the repair and rental car processes
- Shops may find hidden damage after they start repairs. We'll work with them to handle issues without slowing down the claim process.



## Your Claims Representative

Name

## Phone

## Email

## Claim Number

## Repair Shop

## Your Agent

Name

## Phone

## Email

## Claim Notes

[illegible]